

Kelli Blackburn, School Improvement Coordinator

SIP Bites – 2022 Broward County Public Schools Customer Survey

February 24, 2022 ~ Volume 1, Issue 7

The BCPS Customer Survey will be administered March 1, 2022 - April 29, 2022. These surveys ask stakeholders their opinions about their school, including their teachers, administrators, peers, and other aspects of their experiences at school. The surveys will be available online only. Attached is a Power Point with the information needed to conduct the surveys. Your help in making this a successful survey process is greatly appreciated.

Administration Window: March 1, 2022 - April 29, 2022

<u>Completion Targets</u>: The required number of responses for each school will be sent to each principal (Parents 20%, Students 40% and Staff 60%).

Survey Links and Process:

• Parent Survey: Send the following survey invitation to parents and post on the school's website. Since the survey is only online, please make computers available for parents who may not have access to the internet.

PARENT Survey Invitation -use for all communication to distribute the information:

In an effort to improve System Practices, Broward County School District is conducting a Parent Survey. We value your opinion and ask that you please take time to complete this survey. Please be assured that your responses to this survey will be anonymous. Your honest opinion is appreciated. The surveys will be available online only in English, Spanish, Haitian Creole and Portuguese. Thank you for taking your time to complete the survey.

In order to complete the survey, go to: <u>https://eprovesurveys.advanc-ed.org/surveys/#/action/186381/p568</u>

• School Staff Survey: Send the following survey invitation to staff via email. Surveys taken in a group setting generally have a positive effect on the completion rate.

SCHOOL STAFF Survey Invitation -use for all communication to distribute the information:

In an effort to improve System Practices, the Broward County School District is conducting a Staff Survey. We value your opinion and ask that you please take time to complete this survey. Please be assured that your responses to this survey will be anonymous. Your honest opinion is appreciated. Thank you for taking your time to complete the survey. In order to complete the survey, go to: https://eprovesurveys.advanc-ed.org/surveys/#/action/186513/p568

• Student Survey for Elementary and Middle: For elementary, only grades 3-5 will be asked to take the survey and this is best done in a lab or class setting. For middle and high, it is best to assign a specific subject area to be responsible for survey completion.

STUDENT Survey Invitation -use for all communication to distribute the information:

In an effort to improve System Practices, the Broward County School District is conducting a Student Survey. We value your opinion and ask that you please take time to complete this survey. Please be assured that your responses to this survey will be anonymous. Your honest opinion is appreciated. Thank you for taking your time to complete the survey. **Elementary (Grades 3-5):** <u>https://eprovesurveys.advanc-ed.org/surveys/#/action/186510/p568</u> Middle and High (Grades 6-12): <u>https://eprovesurveys.advanc-ed.org/surveys/#/action/186376/p568</u>

If you have any questions or need additional information, please contact Kelli Blackburn, School Improvement Coordinator, at 754-321-3636 or by email.